

## **6.1 BROWARD HEALTH HOME HEALTH**



CMS IQIES			
MANAGEMENT OF DAILY ACTIVITIES	DEC 21- FEB 22 BHHH	National Avg.	Comparison to National Average
Improvement in Ambulation	89.0	82.8	6.2% above national avg.
Improvement in Bed Transferring	85.1	84.1	1.0% above national avg.
Improvement in Bathing	85.8	85.1	0.7% above national avg.
Improvement in Dyspnea	89.6	85.6	4.0% above national avg.
Improvement in Management of Oral Medications	82.6	80.7	1.9% above national avg.
Stabilization in Grooming	98.5	98.7	0.2% below national avg.
Stabilization in bathing	98.5	98.5	At national avg.

## CMS IQIES

Management of Daily Activities	DEC 21 – FEB 22 BHHH	National Avg.	Comparison to National Average
Improvement in upper body dressing	89.0	83.5	<b>5.2% above national avg.</b>
Improvement in lower body dressing	86.3	82.6	<b>0.7% above national avg.</b>
Improvement in toilet transferring	77.5	76.4	<b>0.9% above national avg.</b>
Improvement in bowel incontinence	72.7	70.4	<b>2.3% above national avg.</b>
Improvement in confusion frequency	69.2	55.7	<b>14.5% above national avg.</b>

PRESS GANEY REPORT	CMS Target Percentage	<b>BLUE</b> at or above target <b>GREEN</b> target within 5 pts. <b>ORANGE</b> opportunity for improvement				
Home Health HHCAHPS	Fiscal Year	Q4 21	Q1 22	Q2 22	Q3 22	Rolling YTD AVG
Patients who reported their HH team gave care in a compassionate way	88	84.4	86.3	85.6	87.8	86
Patients who reported that their home health team communicated well with them	85	81.7	87.3	86.6	89.2	86.2
Patients who reported that their HH team discussed meds, pain and home safety with them	83	63.7	84.9	79.1	82.5	78.4
Patients who gave their HH agency a 9 or 10	84	75	90.5	93.3	93.8	88.2
Patients who reported YES, they would definitely recommend HH Agency	78	81.3	71.4	86.7	84	80.9

# HOME HEALTH OVERVIEW

## Strengths

- HHCAHPS: **Improvement in 4 out of 5 indicators.**
  - ❖ Agency exceeds national averages for:
    - Rate Agency 0-10
    - Recommend Agency
    - Communication between Providers and Patients
    - Specific Care Issues

## CMS Star Ratings

- ❖ **4 Stars for Patient Experience**
- ❖ 2.5 for Quality – Opportunity for improvement, attributable to low census and therefore low survey returns.

## CMS Quality Indicators

- ❖ 11 of 12 quality indicators are either **above or at the National Average.**

## 6.2 ENVIRONMENT OF CARE





## Quality

**KEY QUALITY DRIVER:** Improve negatively performing trends



## People

**KEY PEOPLE DRIVER:** Keep our employees and patients safe



## Finance

**KEY FINANCE DRIVER:** Reduce the direct, indirect and total occupational injury cost

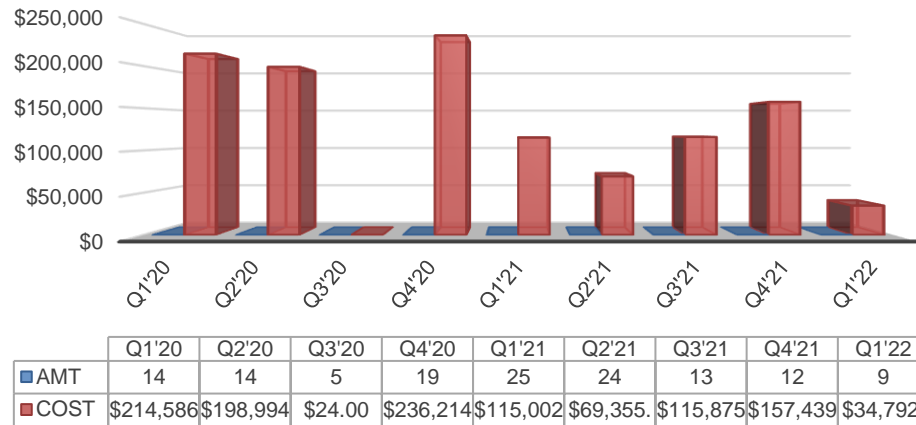
# QUARTERLY ENVIRONMENT OF CARE REPORT TO THE QUALITY ASSESSMENT AND OVERSIGHT COMMITTEE

**Q1CY22**

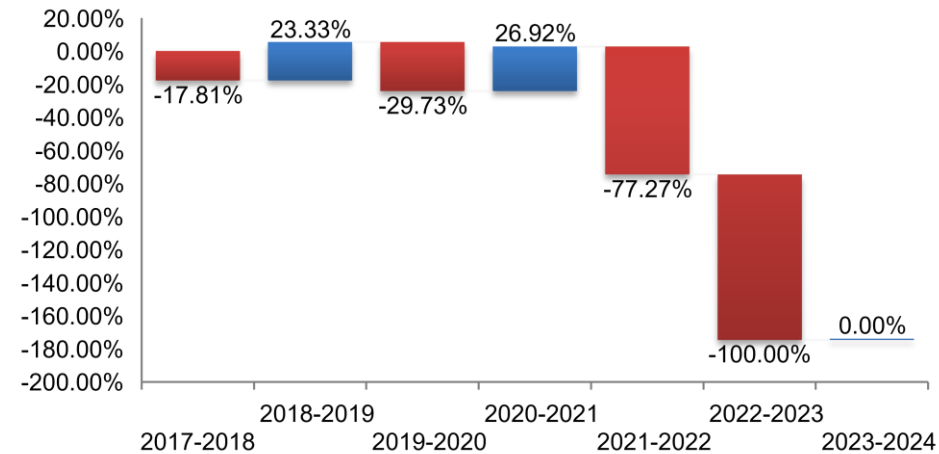
# ENVIRONMENT OF CARE PERFORMANCE REPORT – PI INITIATIVE

## (REDUCE PATIENT HANDLING INJURY BY 10% WHEN COMPARED TO THE PREVIOUS YEAR)

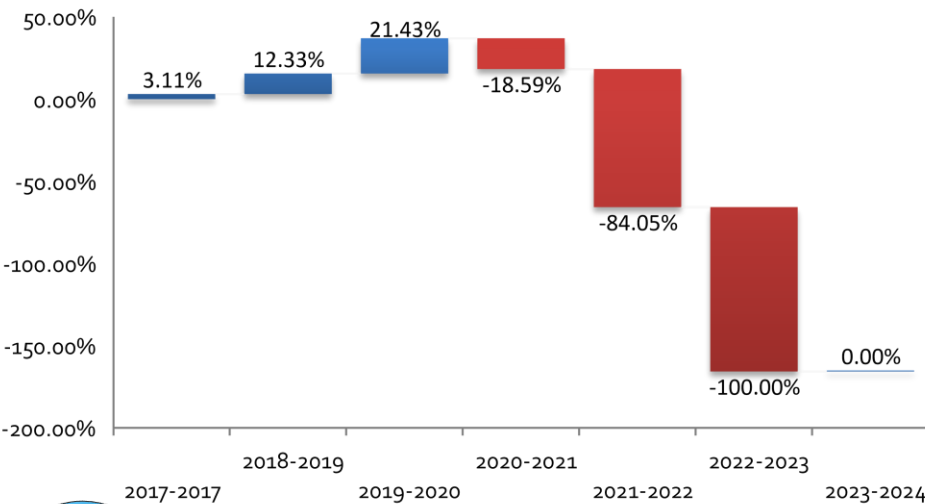
QUARTERLY OVEREXERTION INJURIES



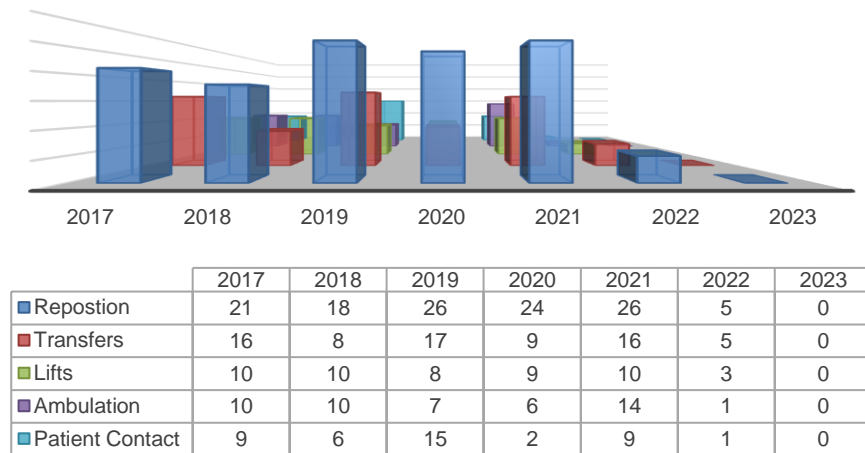
BH YR - YR INJURY %AGE DIFFERENCE



BH YR - YR COST %AGE DIFFERENCE



BH PATIENT HANDLING INJURY BY TASK

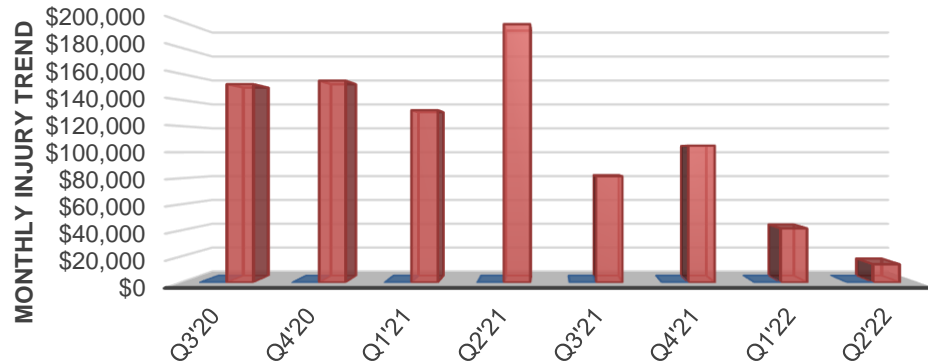




# ENVIRONMENT OF CARE PERFORMANCE REPORT – PI INITIATIVE

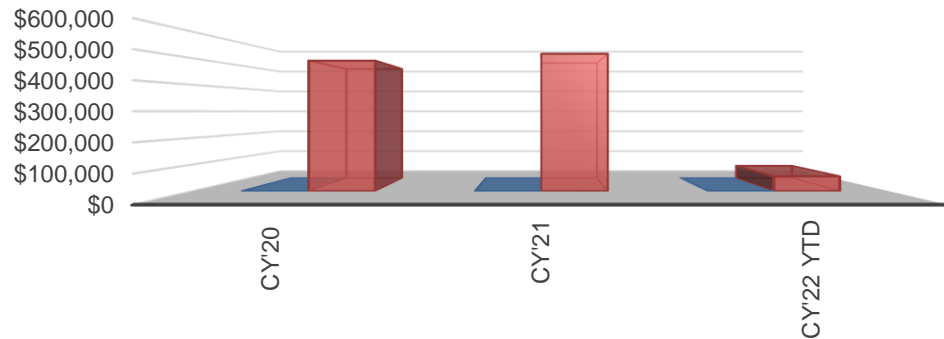
## (REDUCE SLIP, TRIP AND FALL INJURIES BY 10% COMPARED TO PREVIOUS YEAR)

**QUARTERLY SLIP & FALL INJURIES**



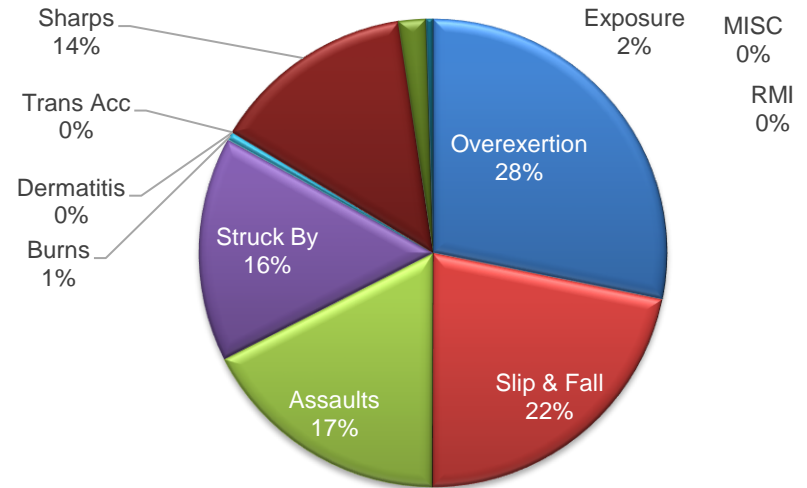
	Q3'20	Q4'20	Q1'21	Q2'21	Q3'21	Q4'21	Q1'22	Q2'22
AMT	21	12	29	21	17	15	17	2
COST	\$152,039	\$154,746	\$132,154	\$197,877	\$81,569	\$105,068	\$41,559	\$14,024

**ANNUAL SLIP & FALL INJURIES**

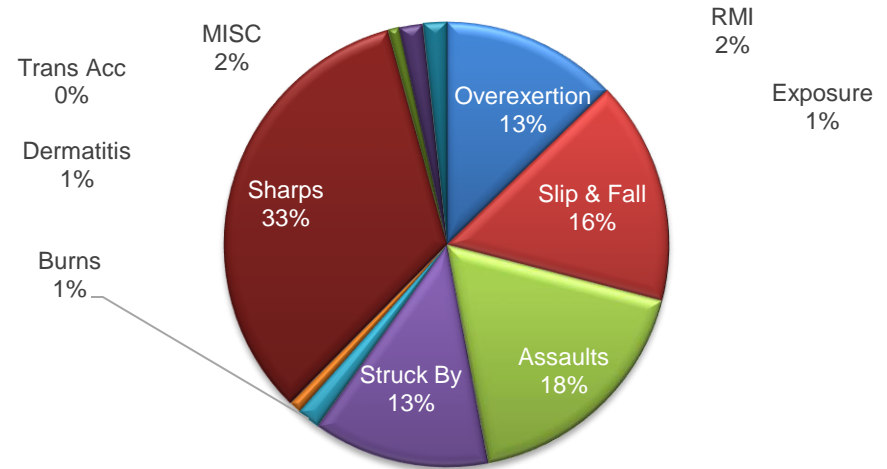


	CY'20	CY'21	CY'22 YTD
AMT	70	82	19
COST	\$490,707.00	\$516,668.97	\$55,583.00

**CY'22 Dir YTD COST BY INJURY TYPE**



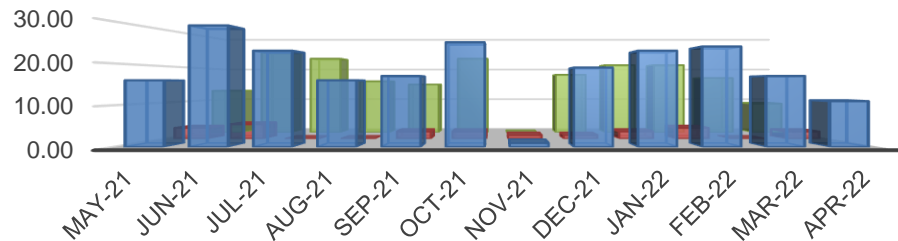
**CY'22 YTD INJURY BY TYPE**



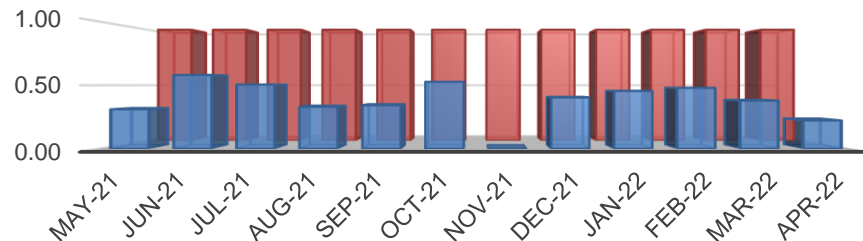
# ENVIRONMENT OF CARE PERFORMANCE REPORT – PI INITIATIVE

REDUCE MISSING PATIENT PROPERTY BY 10% COMPARED TO PREVIOUS CALENDAR YEAR

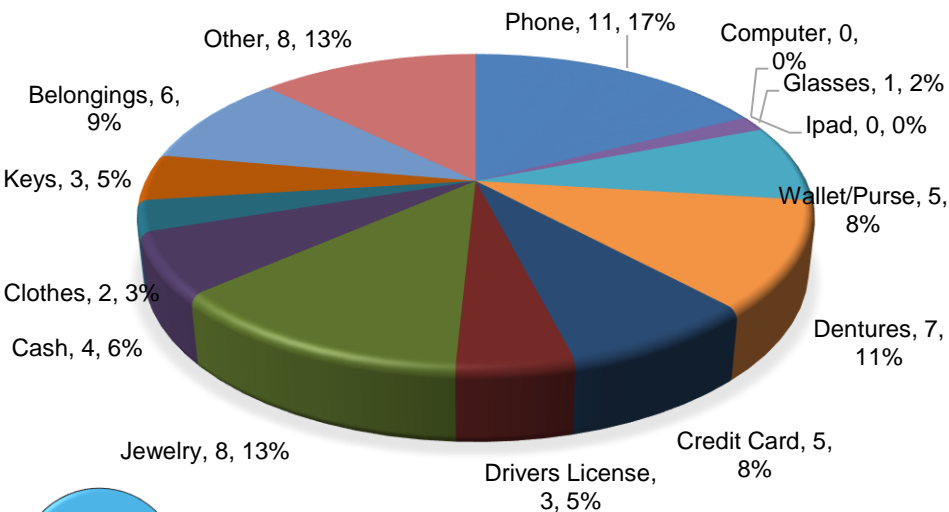
ORG-WIDE MISSING PATIENT'S PROPERTY



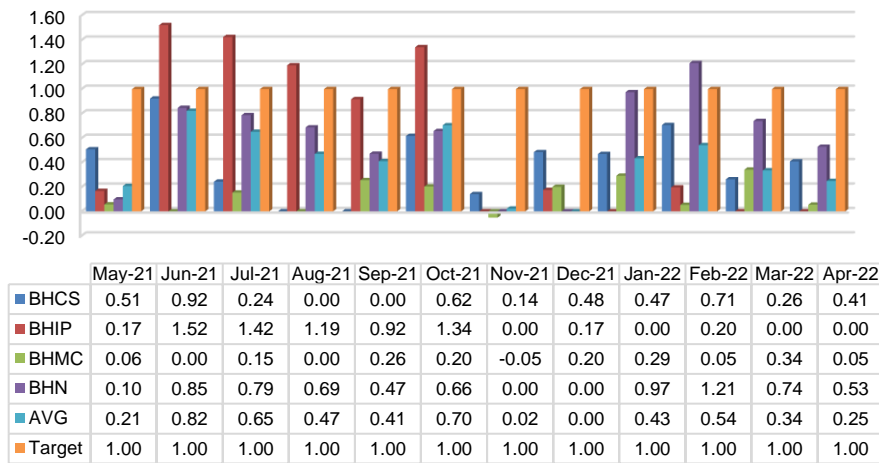
MISSING PATIENT'S PROPERTY RATE



BH MISSING PATIENTS' PROPERTY CY'22



REGIONAL MONTHLY MISSING PATIENT'S PROPERTY PERFORMANCE RATE



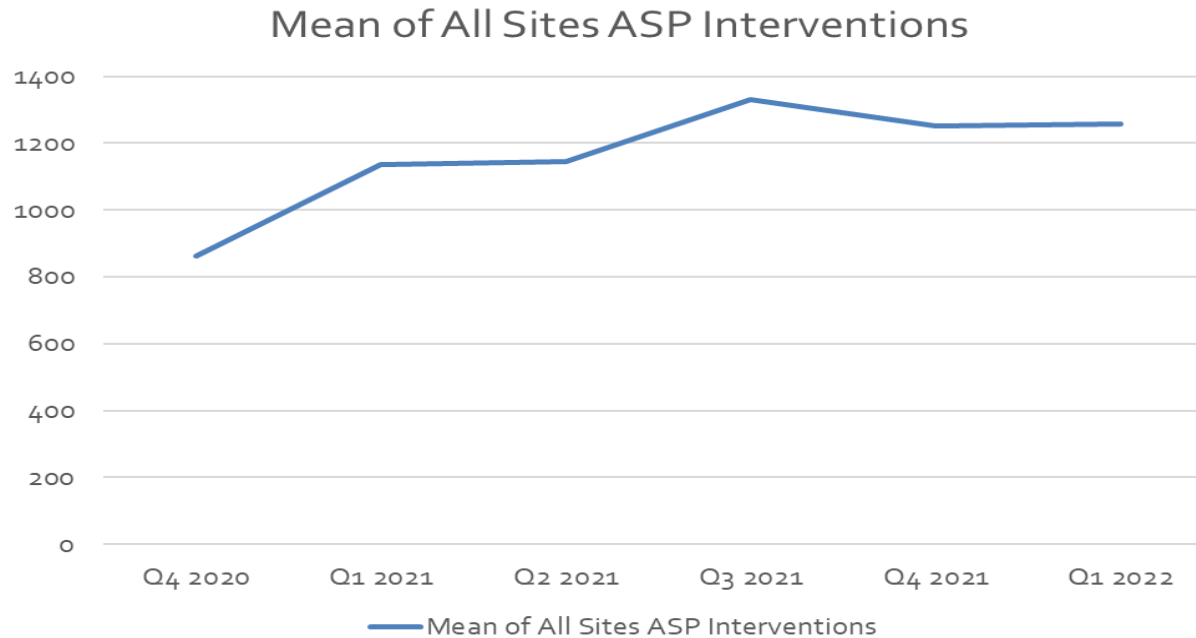
## **6.3 ANTIMICROBIAL STEWARDSHIP**



# BROWARD HEALTH PHARMACY ANTIMICROBIAL STEWARDSHIP

Intervention Type	2 <sup>nd</sup> Quarter 2021	3 <sup>rd</sup> Quarter 2021	4 <sup>th</sup> Quarter 2021	1 <sup>st</sup> Quarter 2022	12 Month Total
De-escalation	244	341	261	276	1,122
Dose adjustment	2,817	2,902	2,945	2,765	11,429
Bug-Drug mismatch	59	74	78	90	301
IV to PO conversion	166	456	260	424	1,306
Therapeutic duplication	64	88	92	69	313
Totals	3,350	3,861	3,636	3,624	14,471

# QUARTERLY COMPARISON



## ANTIMICROBIAL STEWARDSHIP INITIATIVES

2022-2023
Updated Antibigram, Adult and Pediatric Specific
MRSA ICU Decolonization Protocol
Implementation of Extended Infusion Protocols to include Cefepime in addition to Meropenem and Piperacillin/tazobactam
Implementation of Pharmacist Driven Procalcitonin Protocol-All 4 Sites
Implementation Antiviral and Antifungal indication and duration requirement
Continued Engagement of C. Diff Task Force with Clinical Epidemiology
Evaluation of New Formulary Gram Negative Agents and Place in Therapy
Addition of CPOE based restriction Criteria for All Restricted Antimicrobials

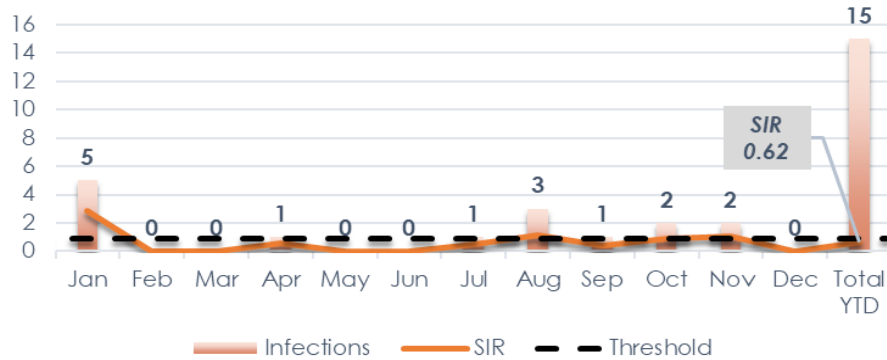
## 6.4 INFECTION PREVENTION



# CLABSI ~ ALL REPORTING UNITS

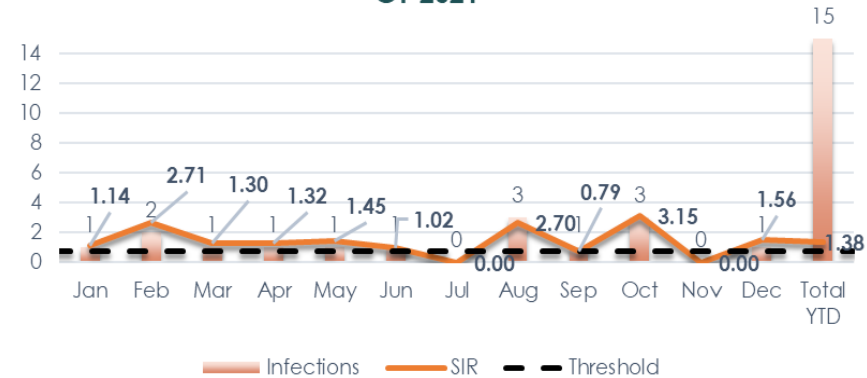
**BHMC NHSN - CLABSI**  
SIR ~All Reporting Units  
CY 2021

Threshold 0.687  
Benchmark 0



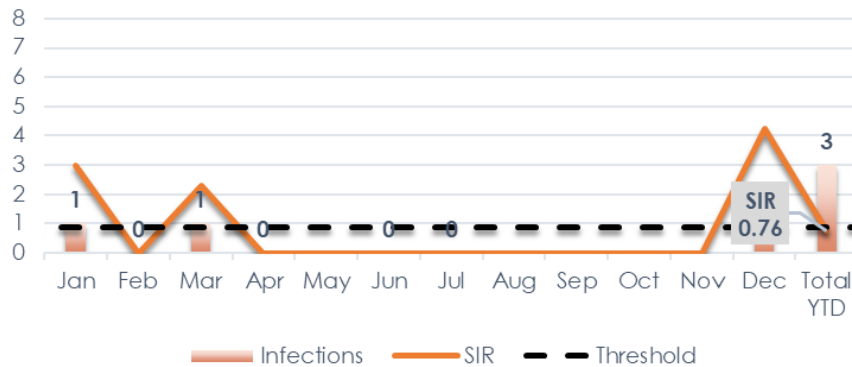
**BHN NHSN - CLABSI**  
SIR ~All Reporting Units  
CY 2021

Threshold 0.687  
Benchmark 0



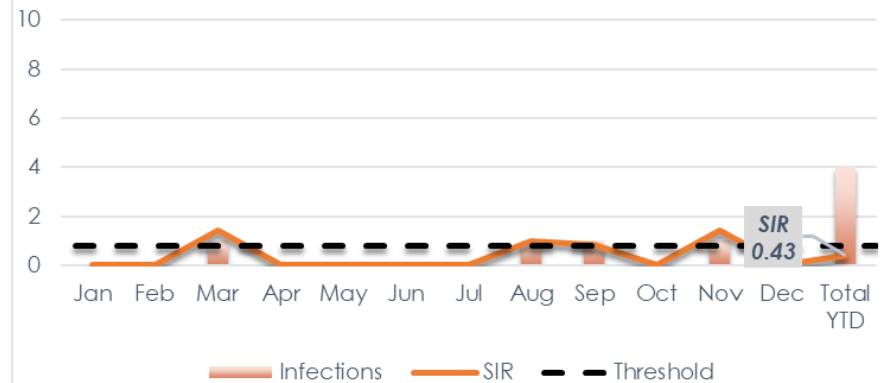
**BHIP NHSN - CLABSI**  
SIR ~All Reporting Units  
CY 2021

Threshold  
Benchmark 0



**BHCS NHSN - CLABSI**  
SIR ~All Reporting Units  
CY 2021

Threshold 0.687  
Benchmark 0

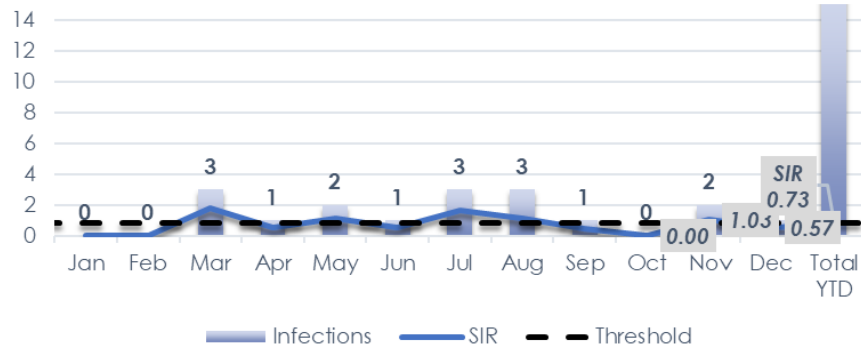




# CAUTI ~ ALL REPORTING UNITS

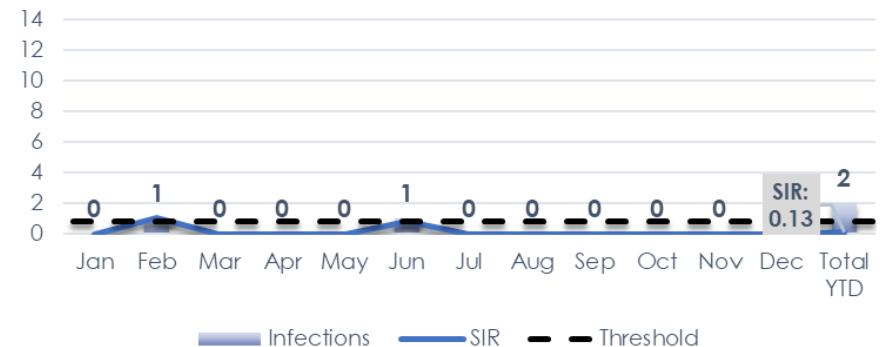
**BHMC NHSN - CAUTI**  
SIR ~ All Reporting Units  
CY 2021

Threshold 0.774  
Benchmark 0



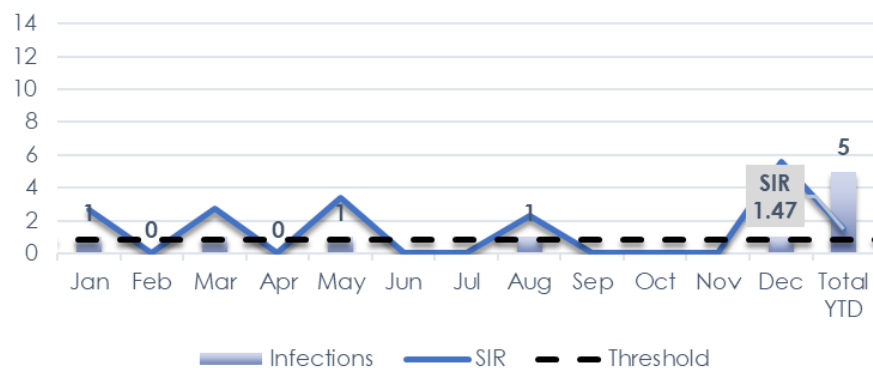
**BHN NHSN - CAUTI**  
SIR ~ All Reporting Units  
CY 2021

Threshold 0.774  
Benchmark 0



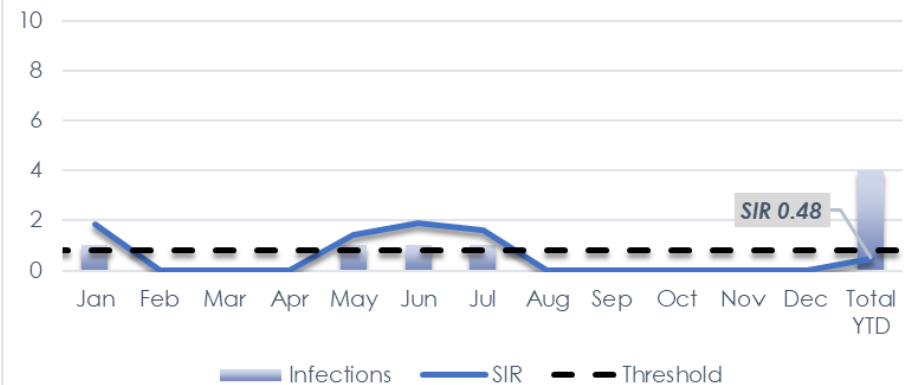
**BHIP NHSN - CAUTI**  
SIR ~ All Reporting Units  
CY 2021

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Benchmark 0



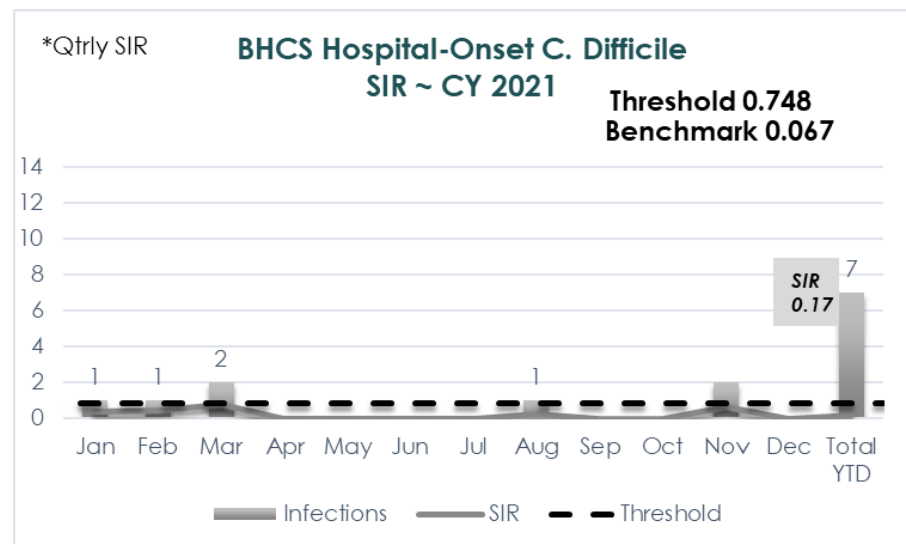
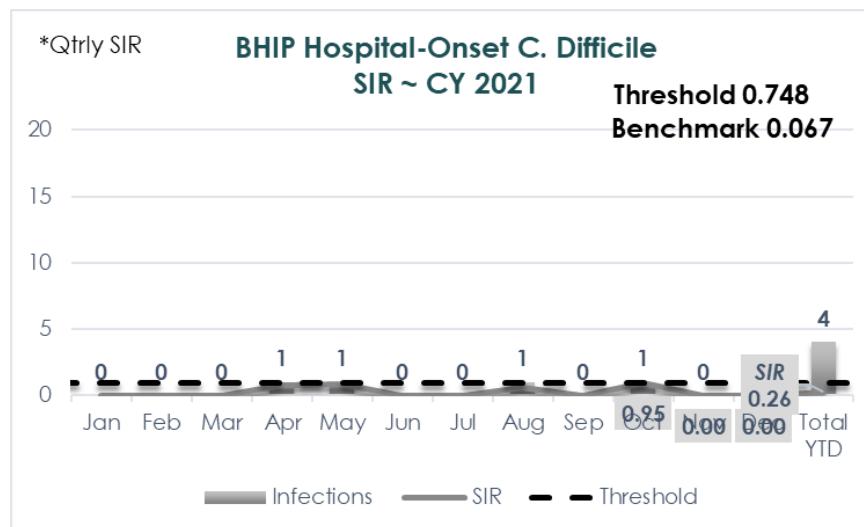
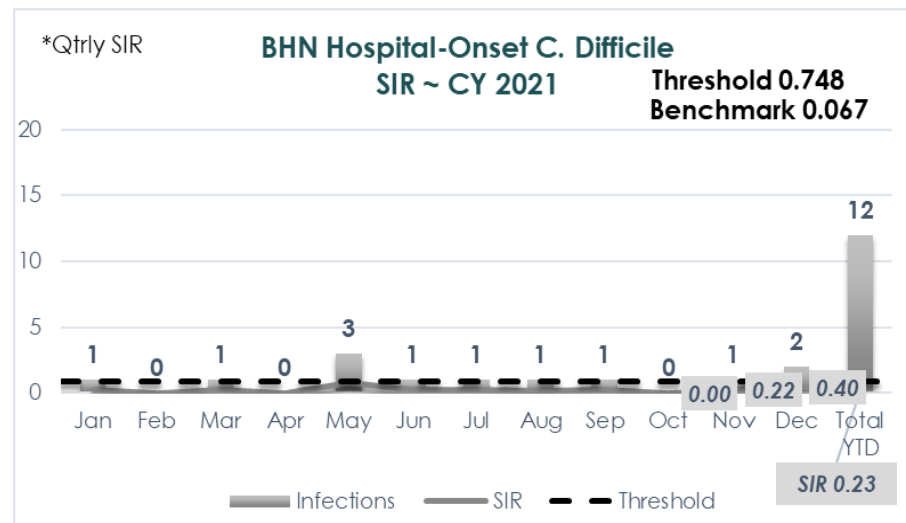
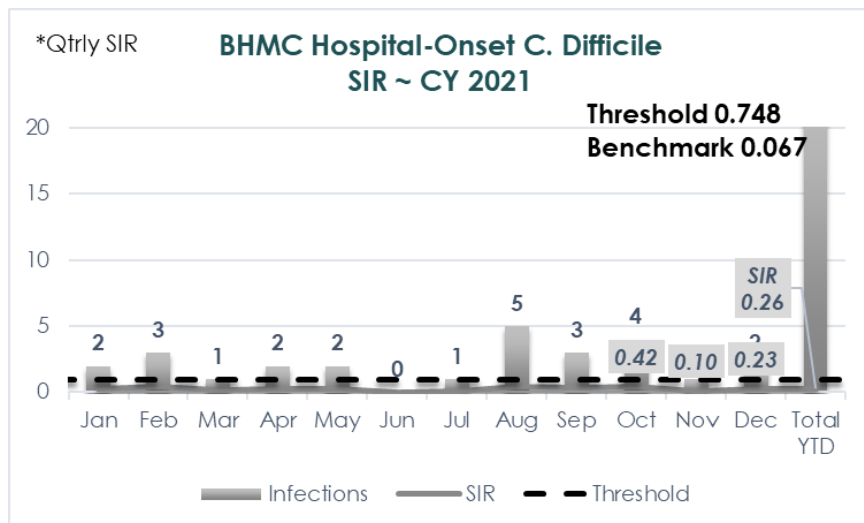
**BHCS NHSN - CAUTI**  
SIR ~ All Reporting Units  
CY 2021

Threshold 0.774  
Benchmark 0



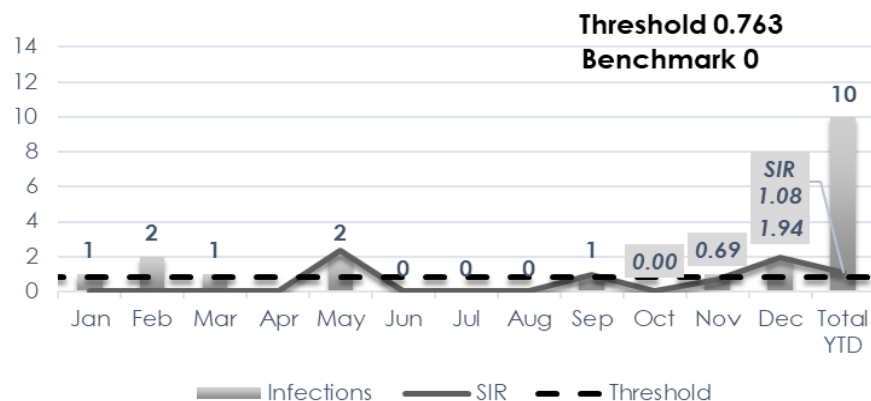
**BROWARD HEALTH**

# HOSPITAL-ONSET C. DIFFICILE

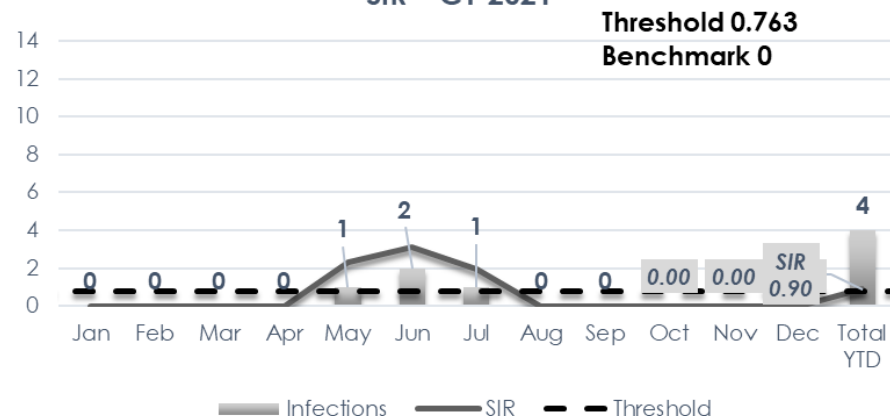


# HOSPITAL-ONSET MRSA BACTEREMIA

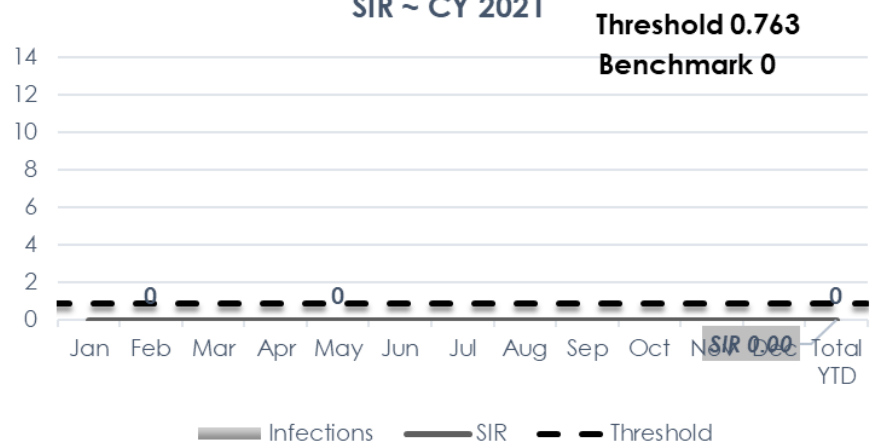
\*Qtrly SIR **BHMC Hospital-Onset MRSA Bacteremia**  
SIR ~ CY 2021



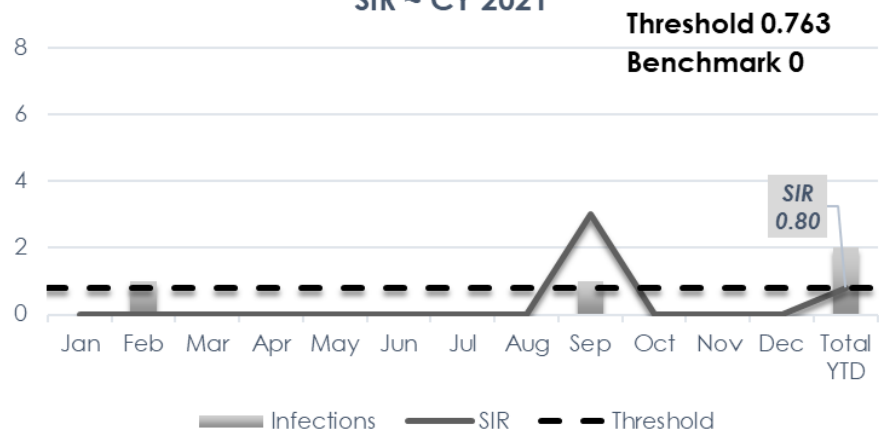
\*Qtrly SIR **BHN Hospital-Onset MRSA Bacteremia**  
SIR ~ CY 2021



\*Qtrly SIR **BHIP Hospital-Onset MRSA Bacteremia**  
SIR ~ CY 2021



\*Qtrly SIR **BHCS Hospital-Onset MRSA Bacteremia**  
SIR ~ CY 2021



## **6.5 NPSG HAND HYGIENE**



# NPSG OBSERVED HAND HYGIENE

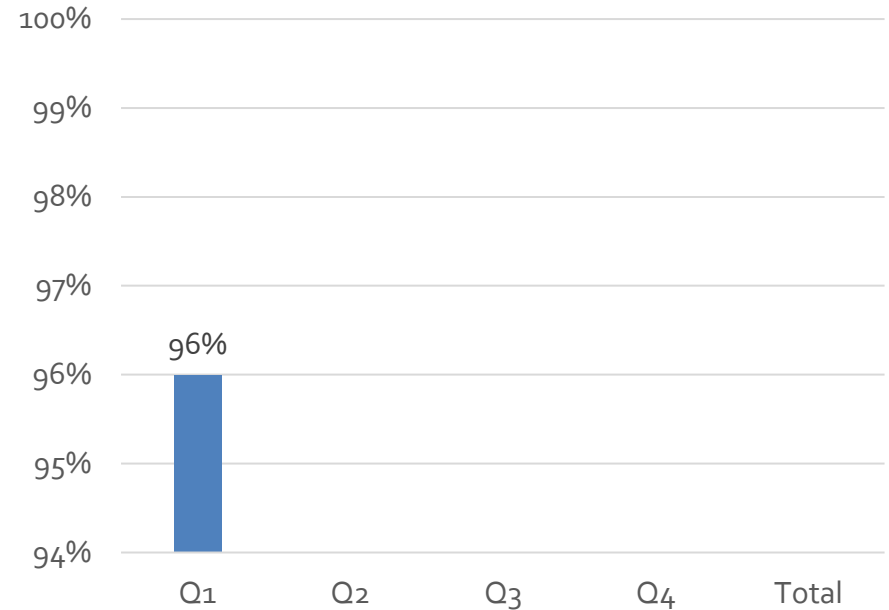
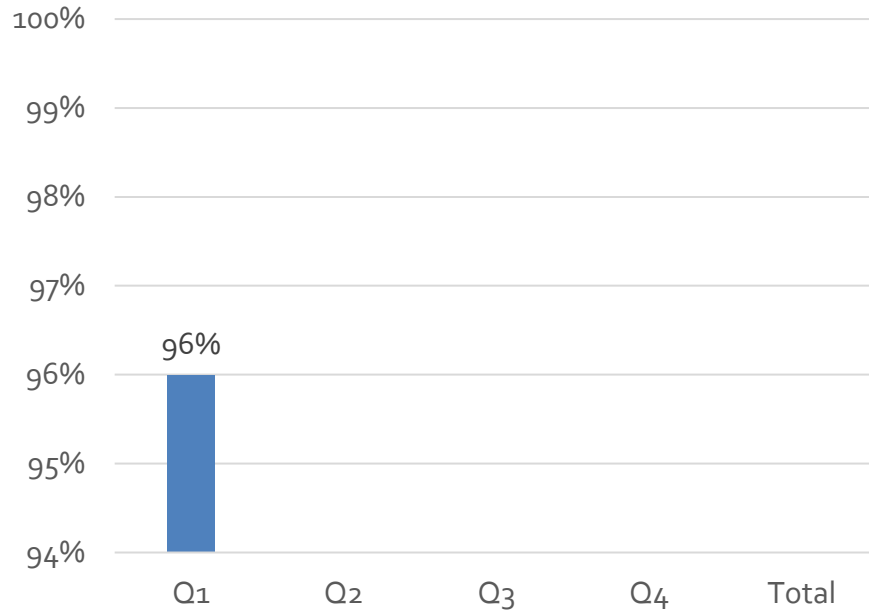
**BHN  
2022**

Goal: >95%

**BHMC  
2022**

2021

2021

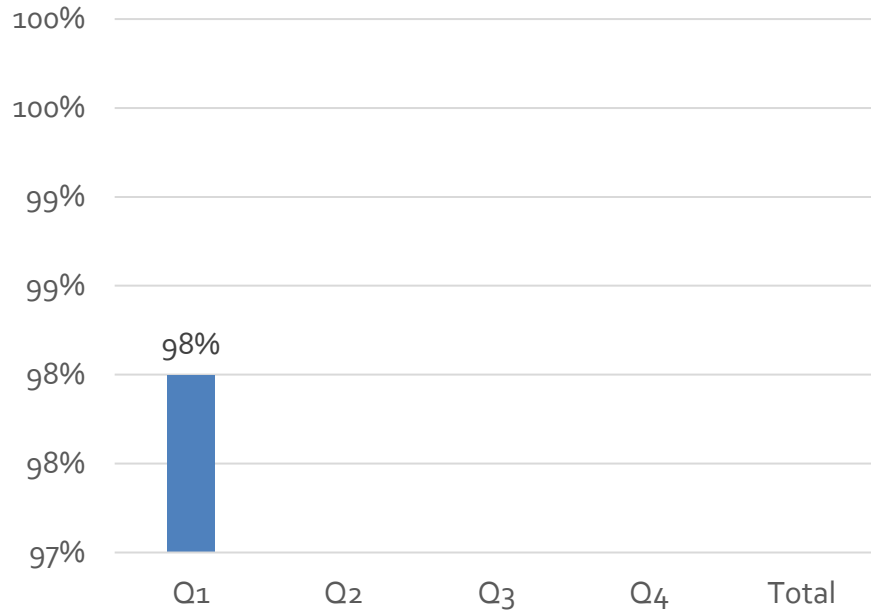


# NPSG OBSERVED HAND HYGIENE

Goal: >95%

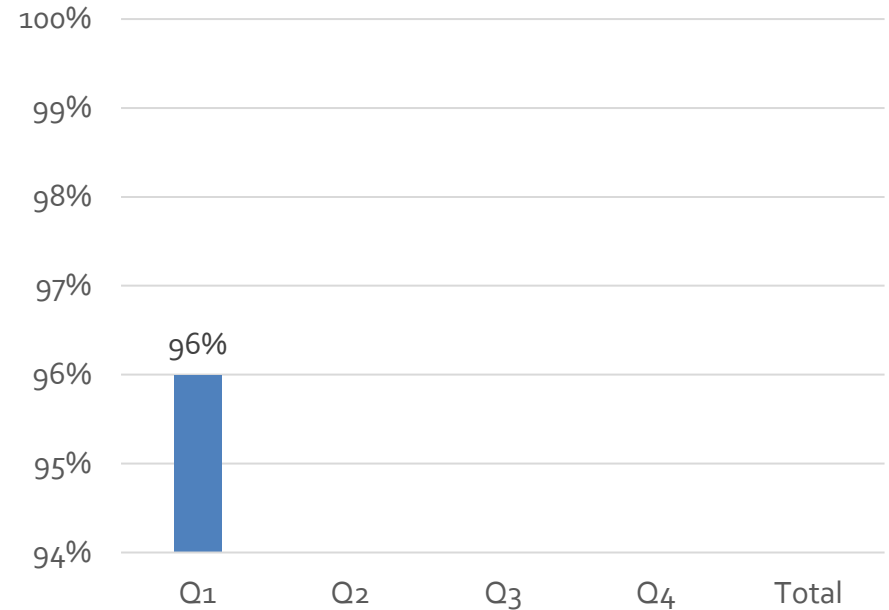
**BHIP**  
**2022**

2021



**BHCS**  
**2022**

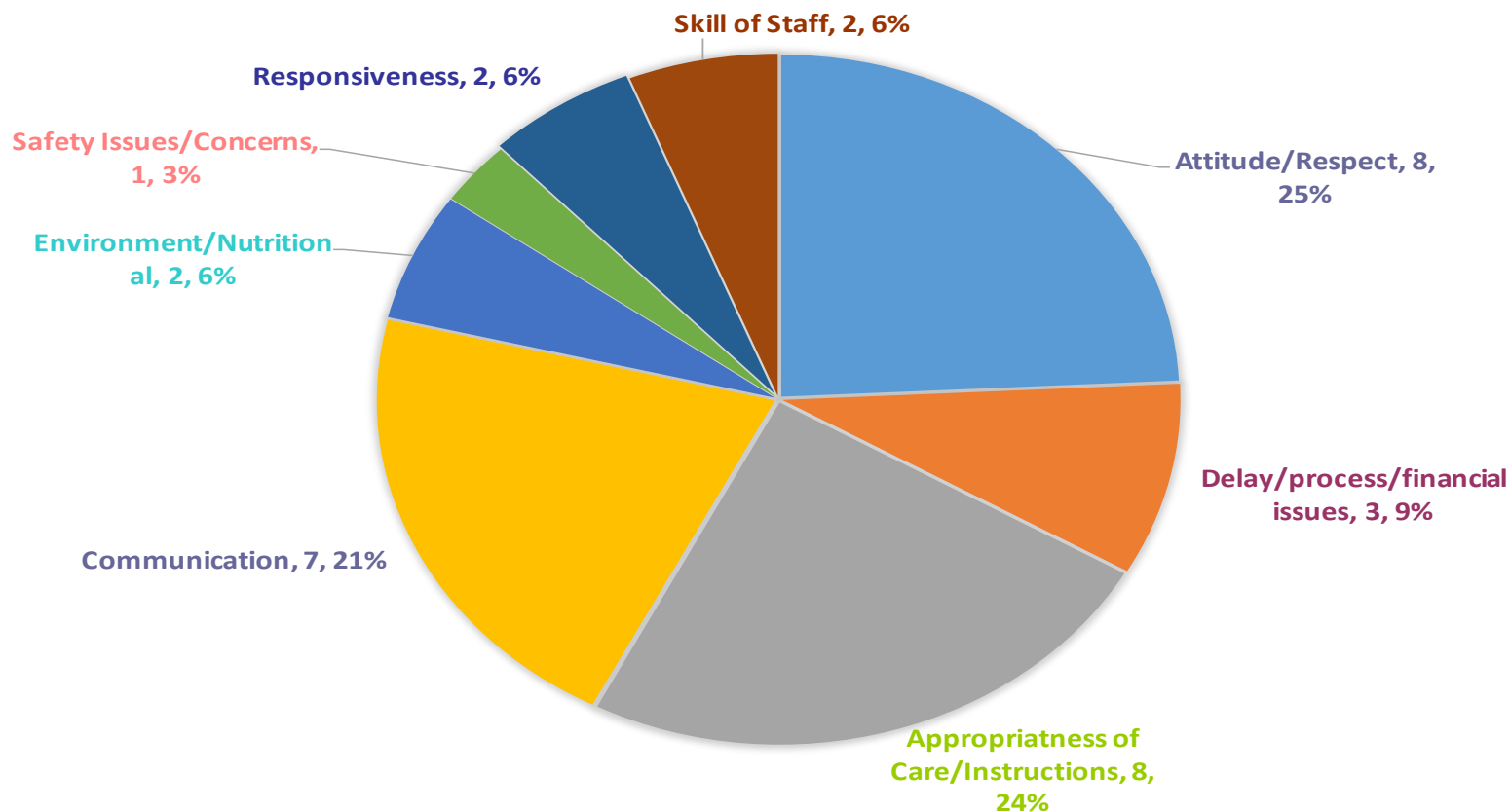
2021



## 6.6 GRIEVANCES

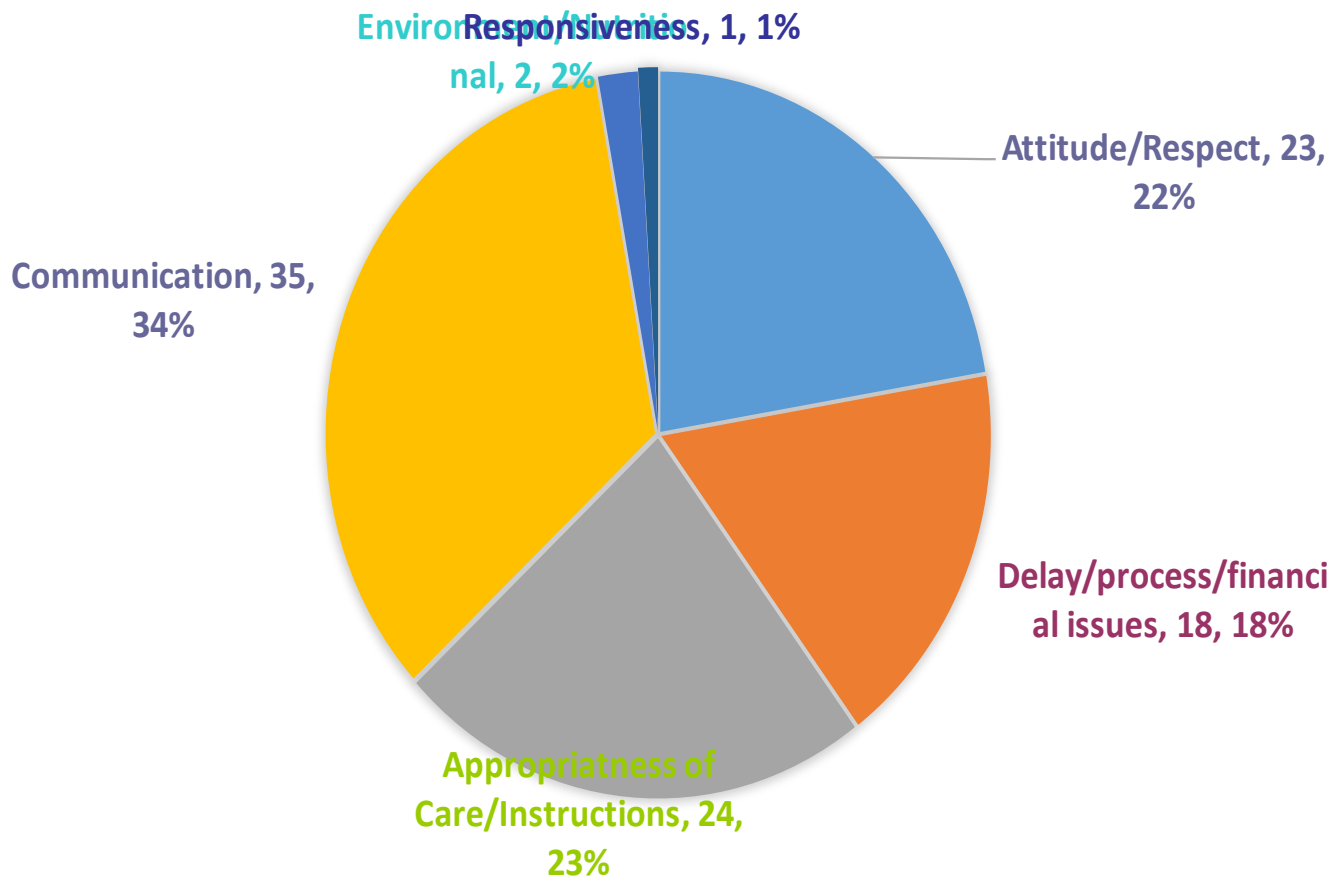


# Q1 2022 BHN CAPTURED COMPLAINTS & GRIEVANCES

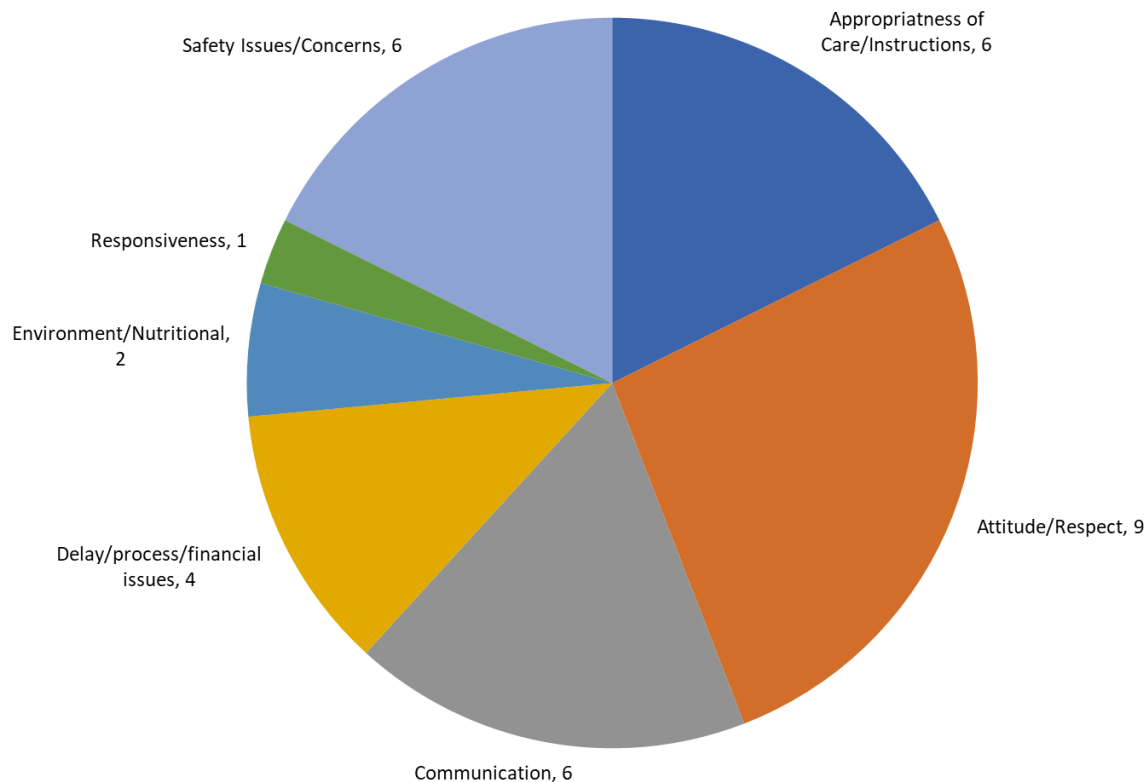




# Q1 2022 BHCS CAPTURED COMPLAINTS & GRIEVANCES

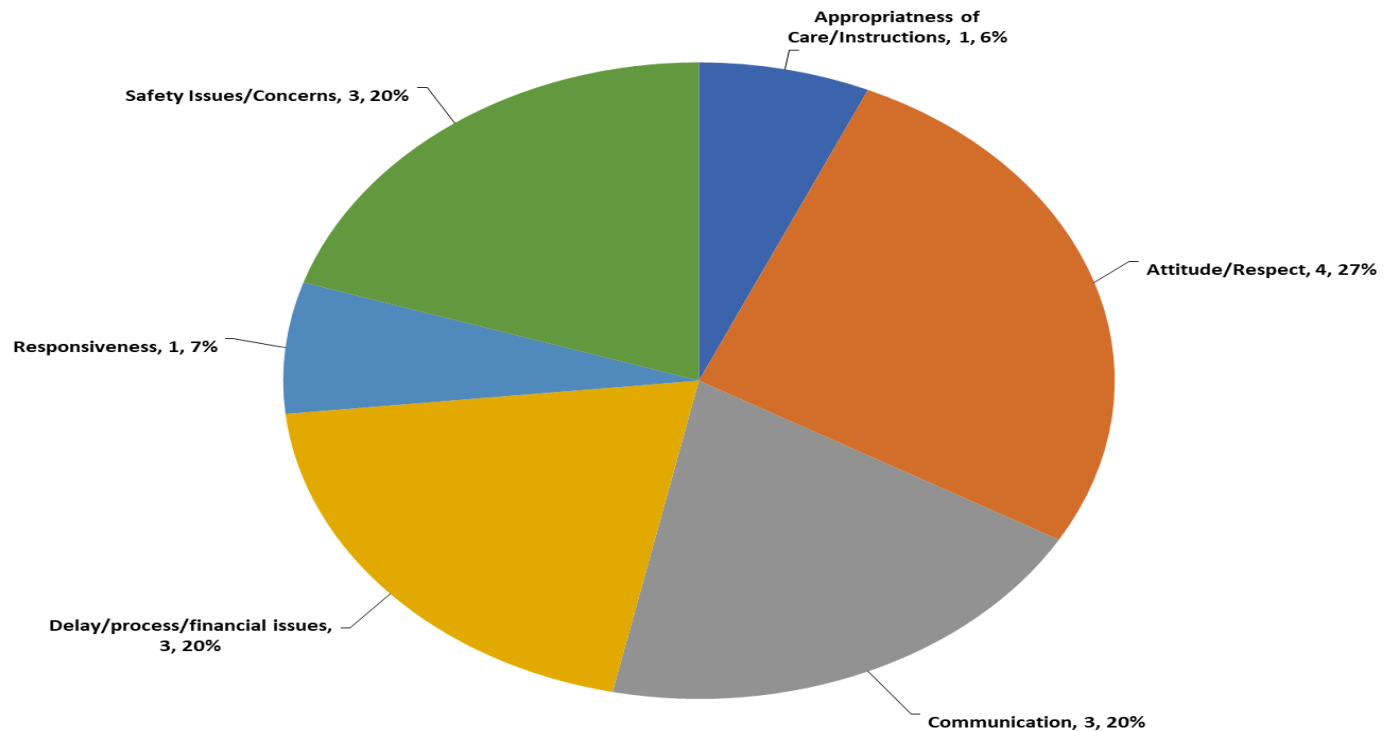


# Q1 2022 BHMC CAPTURED COMPLAINTS & GRIEVANCES



# Q1 2022 BHIP CAPTURED COMPLAINTS & GRIEVANCES

Count



YEAR Quarter

## **6.7 MEDICARE MORTALITIES**

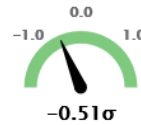
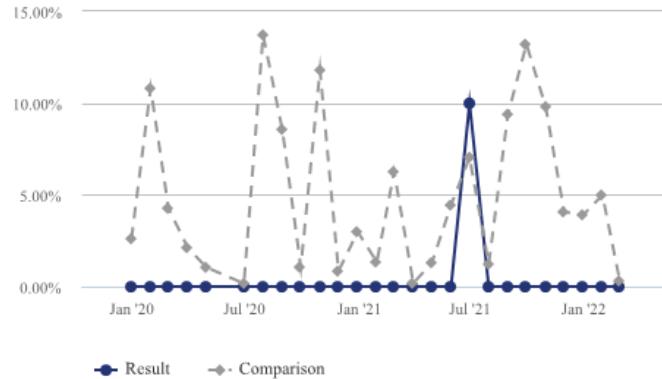


# AMI Medicare Mortalities 1st Q 2022

Hospital Compare CMS benchmark 13.6%

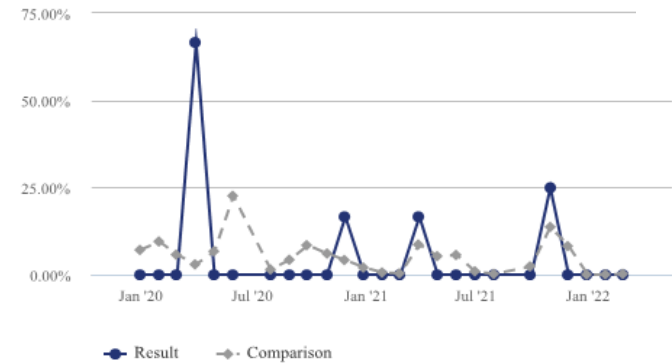
Mortality Rate (with Exclusions) - System-All Physicians

**BHMC**



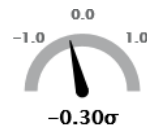
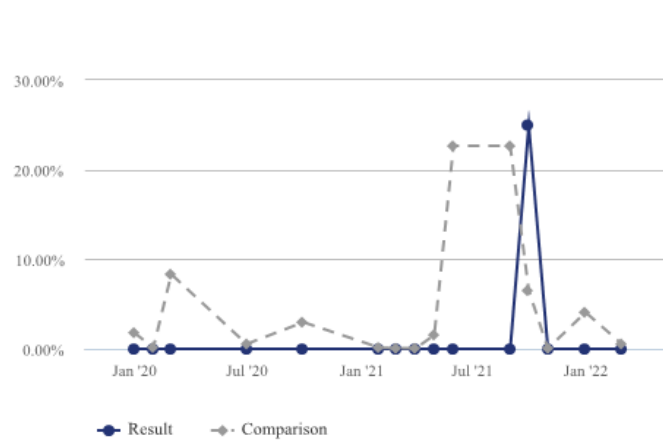
Mortality Rate (with Exclusions) - System-All Physicians

**BHN**



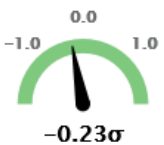
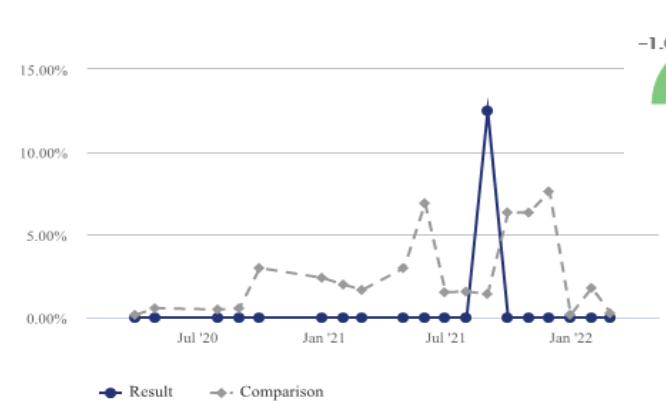
Mortality Rate (with Exclusions) - System-All Physicians

**BHIP**



Mortality Rate (with Exclusions) - System-All Physicians

**BHCS**

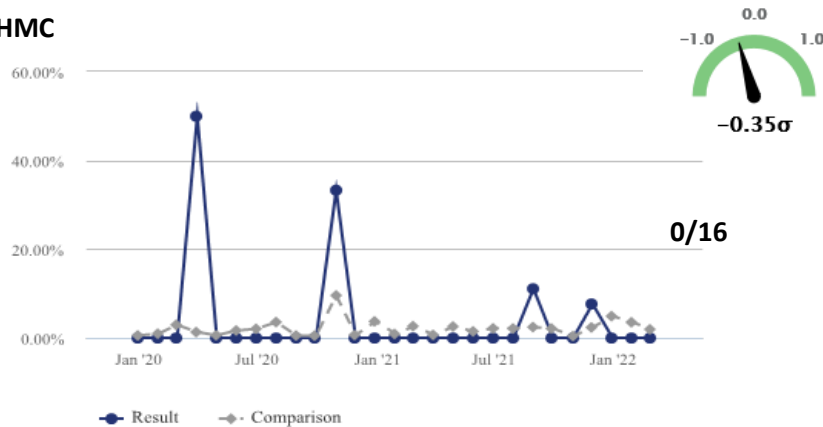


# HF Medicare Mortalities 1st Q 2022

Hospital Compare CMS benchmark 12.0%

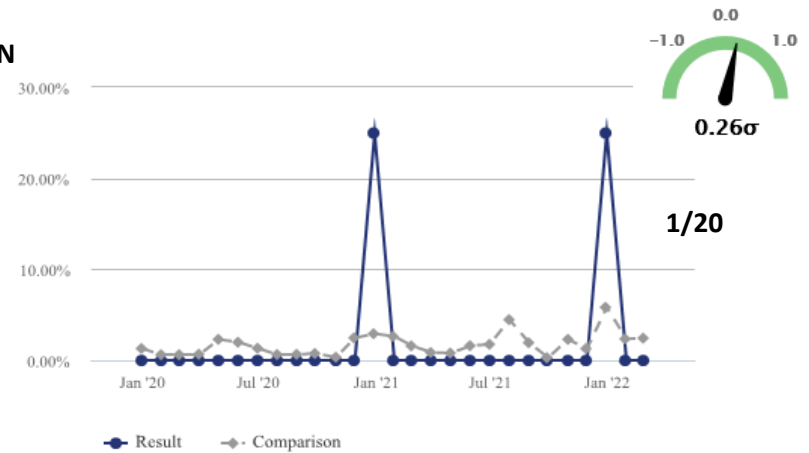
Mortality Rate (with Exclusions) - System-All Physicians

BHMC



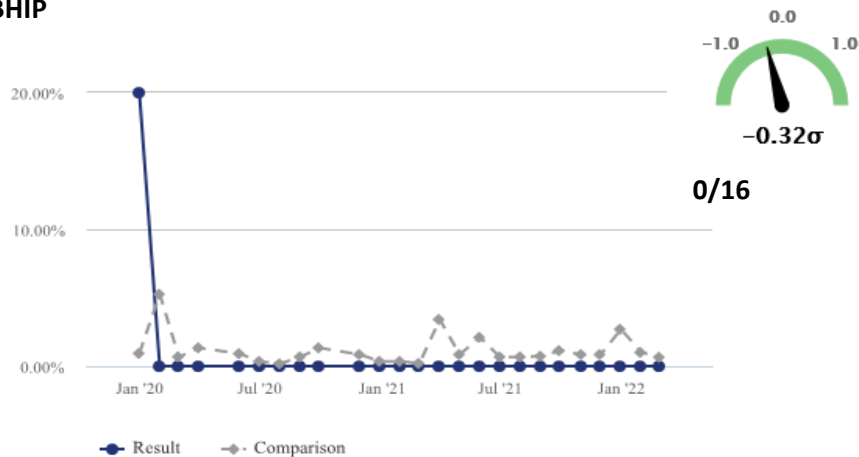
Mortality Rate (with Exclusions) - System-All Physicians

BHN



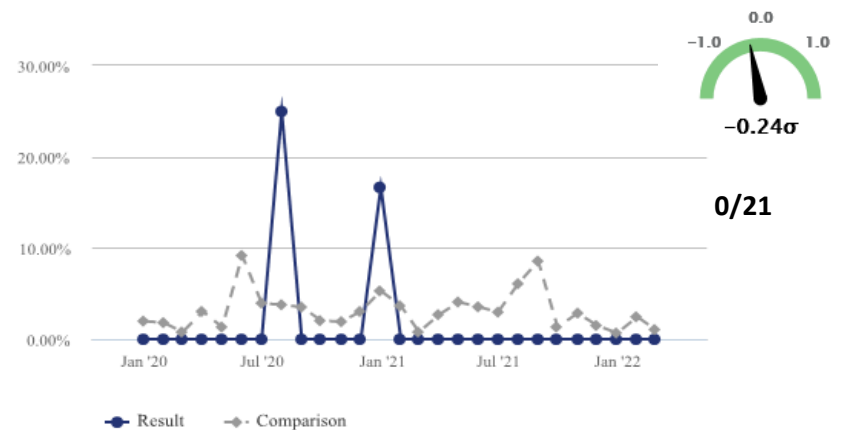
Mortality Rate (with Exclusions) - System-All Physicians

BHIP



Mortality Rate (with Exclusions) - System-All Physicians

BHCS

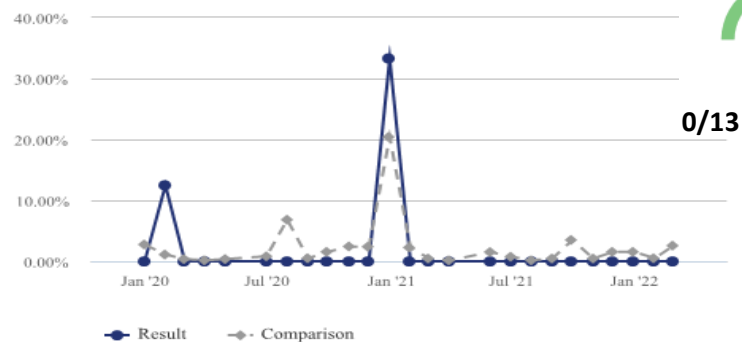


# COPD Medicare Mortalities 1st Q 2022

Hospital Compare CMS benchmark 8.1%

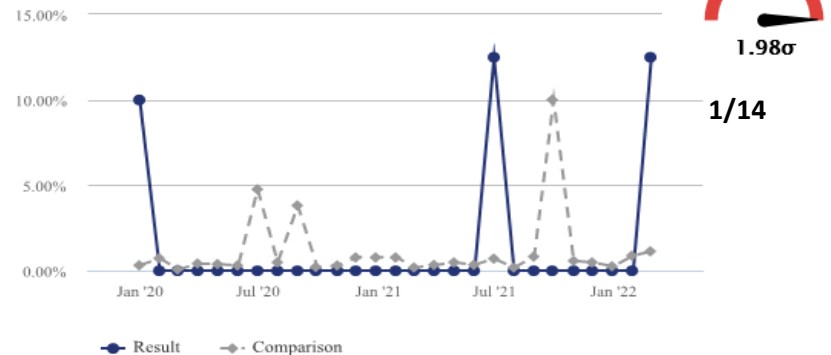
Mortality Rate (with Exclusions) - System-All Physicians

**BHMC**



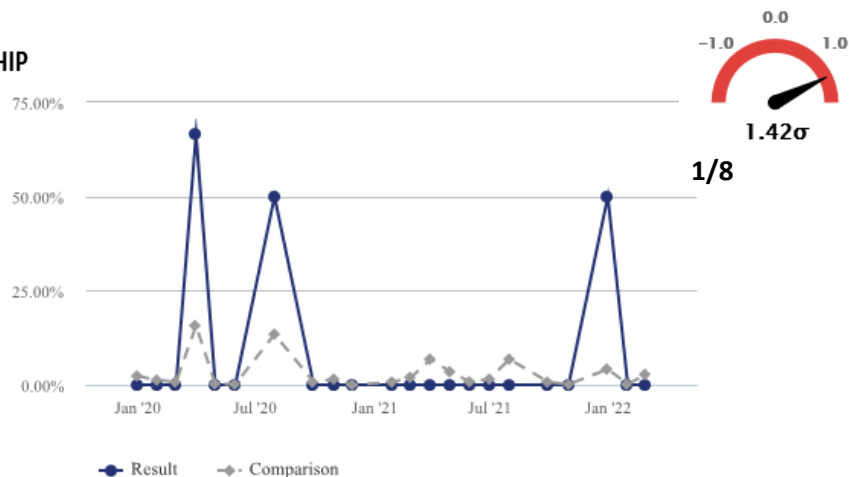
Mortality Rate (with Exclusions) - System-All Physicians

**BHN**



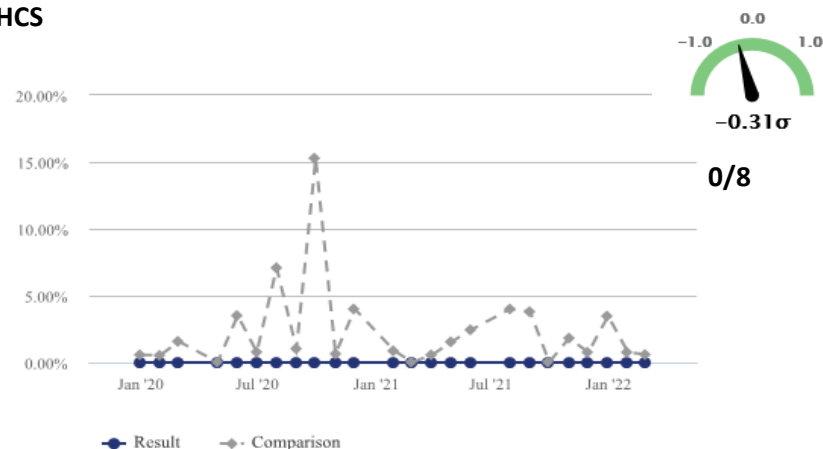
Mortality Rate (with Exclusions) - System-All Physicians

**BHIP**



Mortality Rate (with Exclusions) - System-All Physicians

**BHCS**



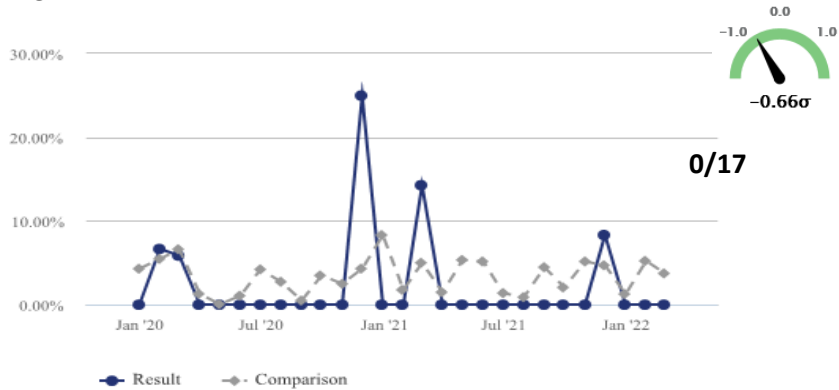
**BROWARD HEALTH**

# PN Medicare Mortalities 1st Q 2022

Hospital Compare CMS benchmark 16.0%

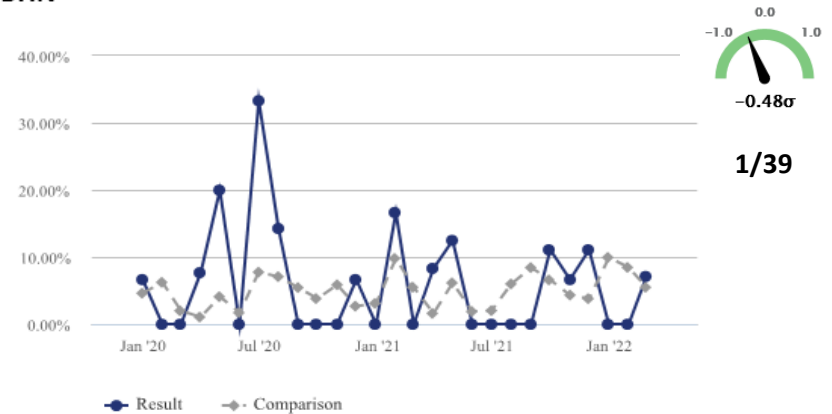
Mortality Rate (with Exclusions) - System-All Physicians

BHMC



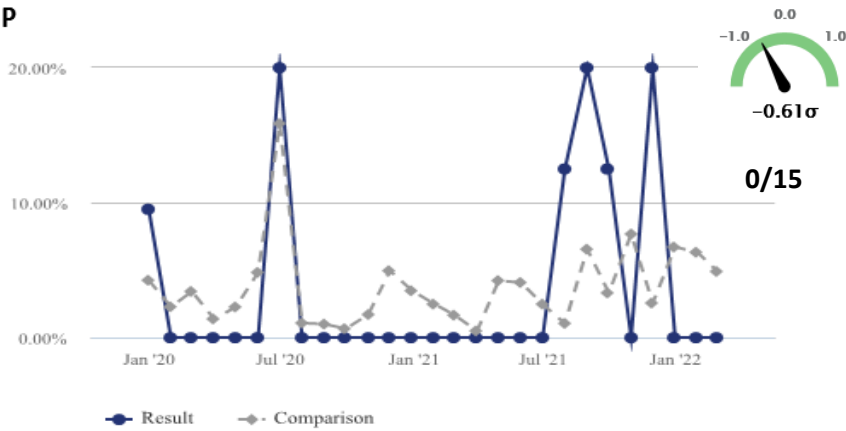
Mortality Rate (with Exclusions) - System-All Physicians

BHN



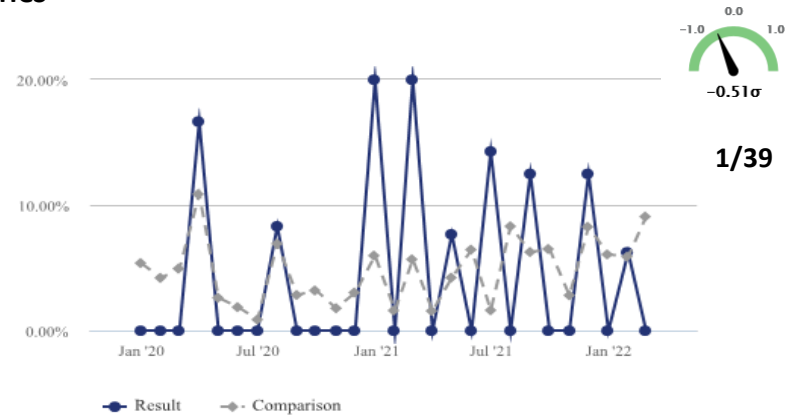
Mortality Rate (with Exclusions) - System-All Physicians

BHIP



Mortality Rate (with Exclusions) - System-All Physicians

BHCS



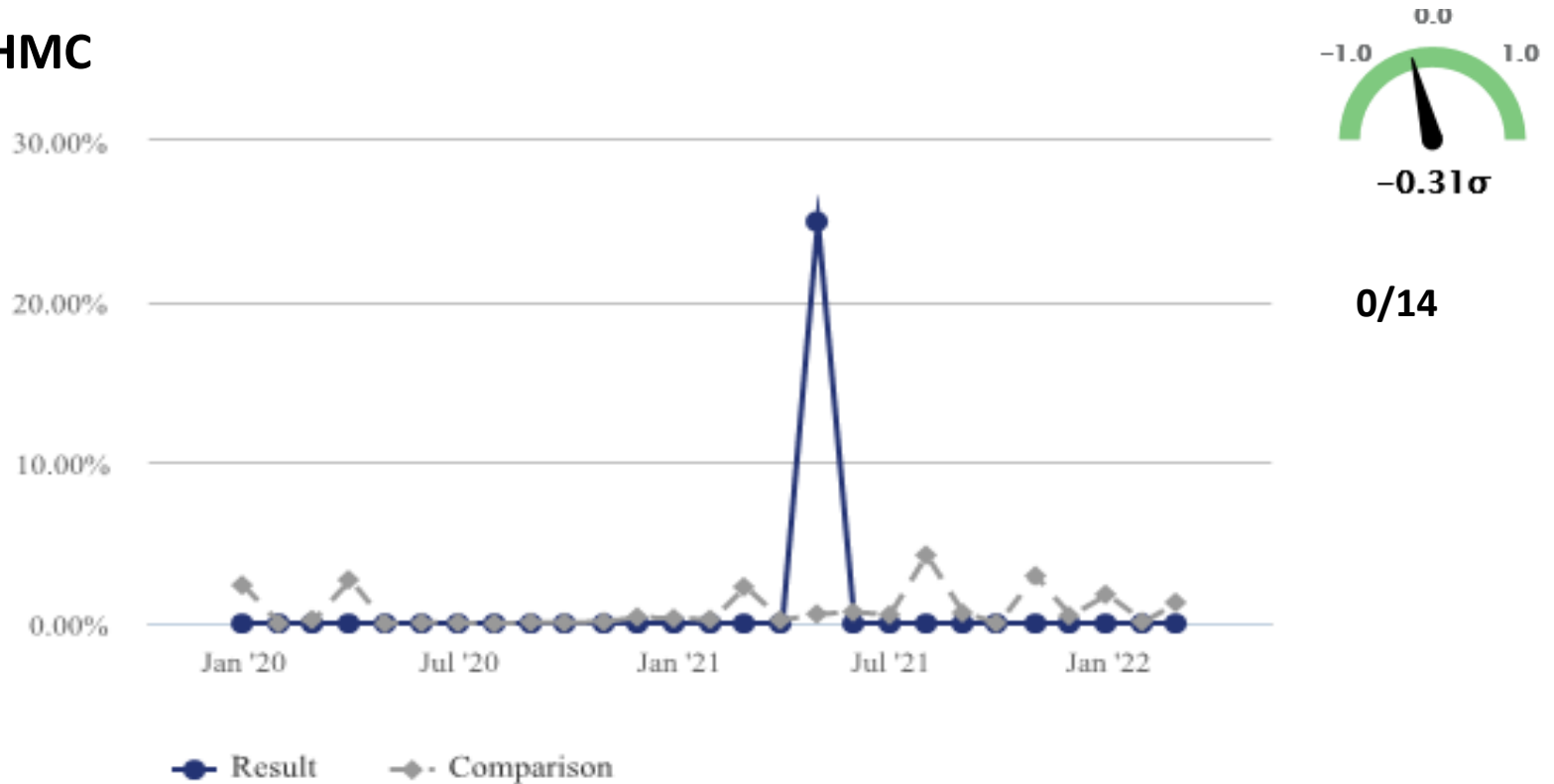


# CABG Medicare Mortalities 1st Q 2022

Hospital Compare CMS benchmark 3.3%

## Mortality Rate (with Exclusions) - System-All Physicians

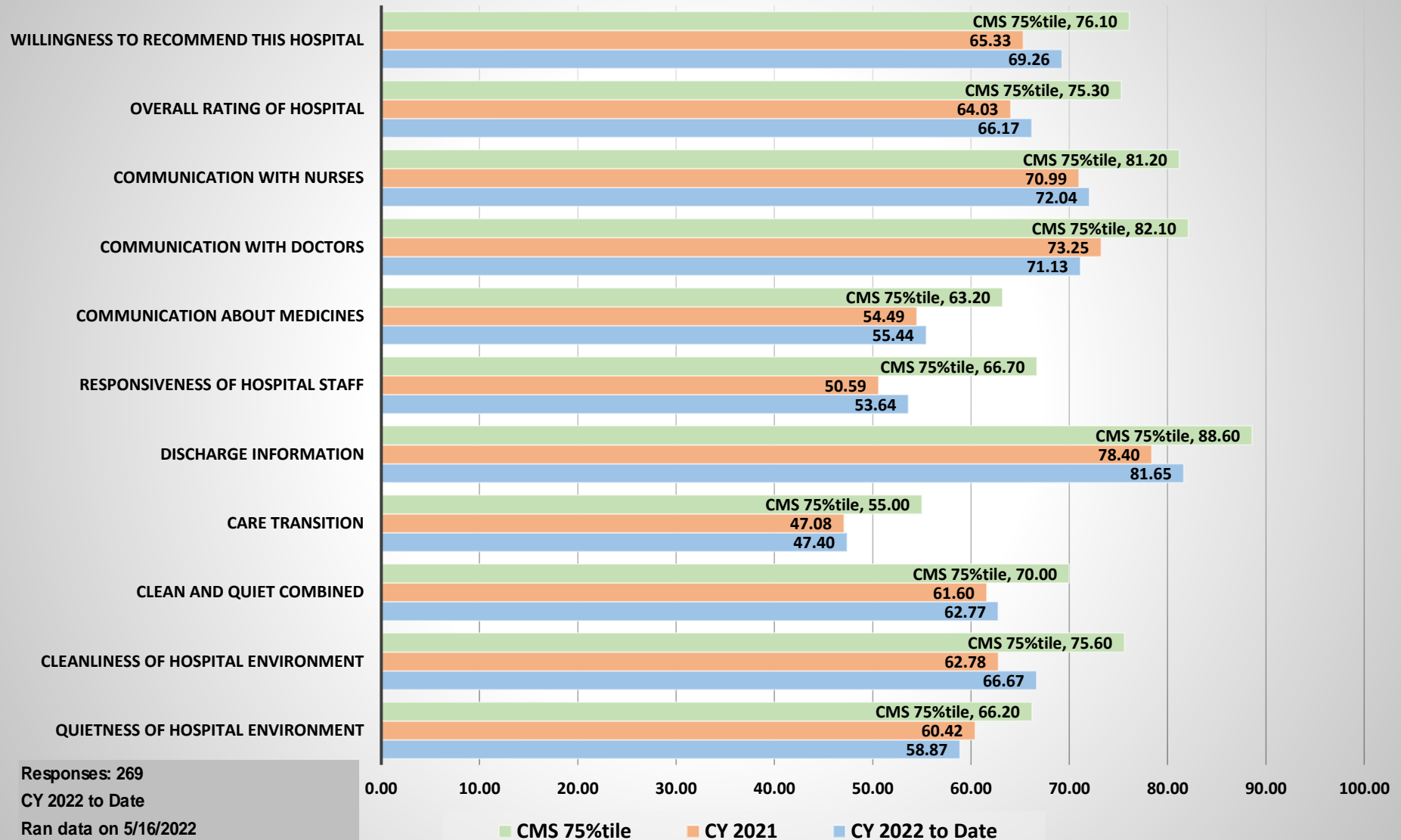
**BHMC**



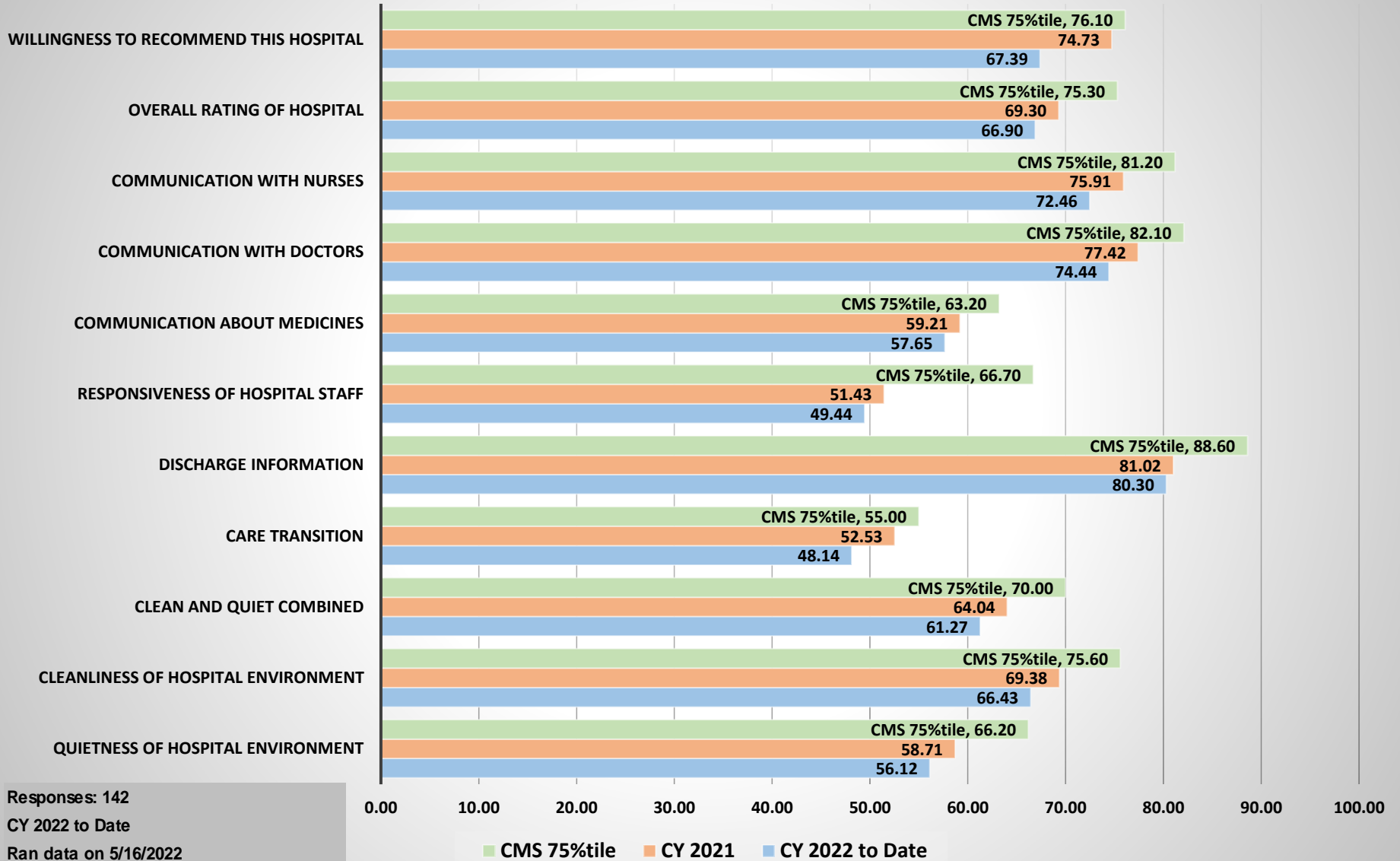
## 6.8 2022 HCAHPS



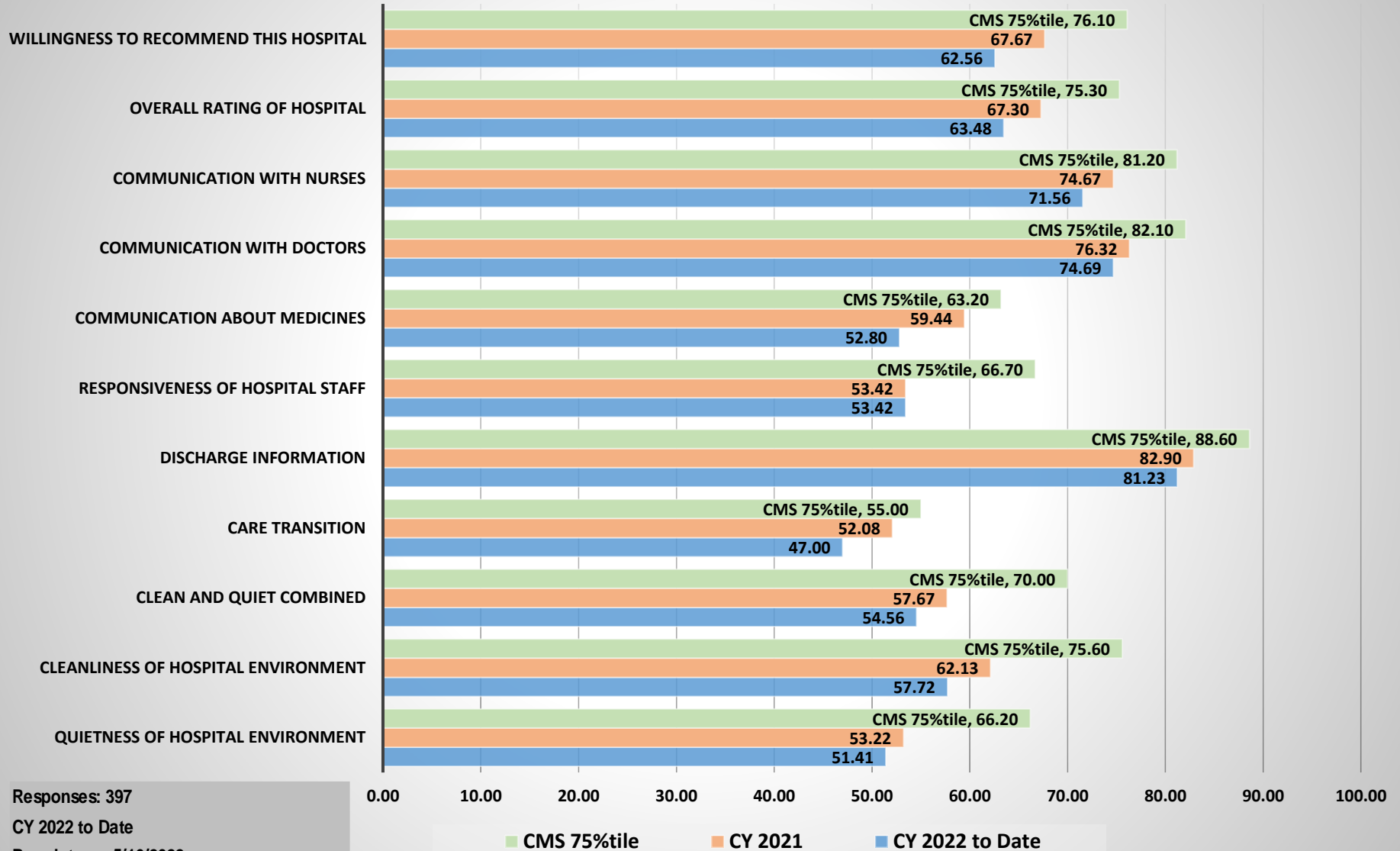
# BHCS CMS HCAHPS CY 2022



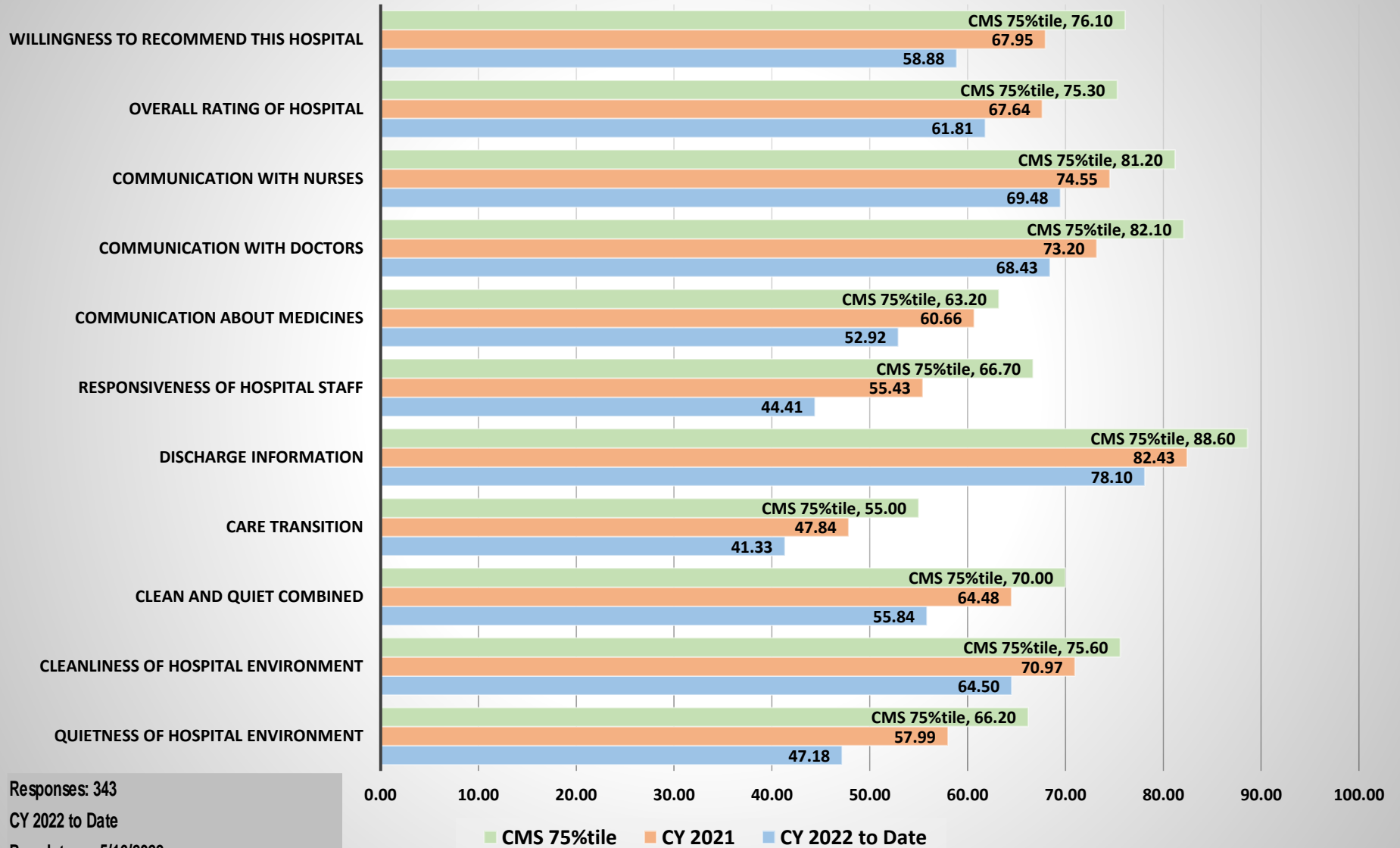
## BHIP CMS HCAHPS CY 2022



# BHMC CMS HCAHPS CY 2022



# BHN CMS HCAHPS CY 2022



# BH CMS HCAHPS Comparison CY 2022

BHMC Responses: 397  
 BHN Responses: 343  
 BHIP Responses: 142  
 BHCS Responses: 269

WILLINGNESS TO RECOMMEND THIS HOSPITAL

OVERALL RATING OF HOSPITAL

COMMUNICATION WITH NURSES

COMMUNICATION WITH DOCTORS

COMMUNICATION ABOUT MEDICINES

RESPONSIVENESS OF HOSPITAL STAFF

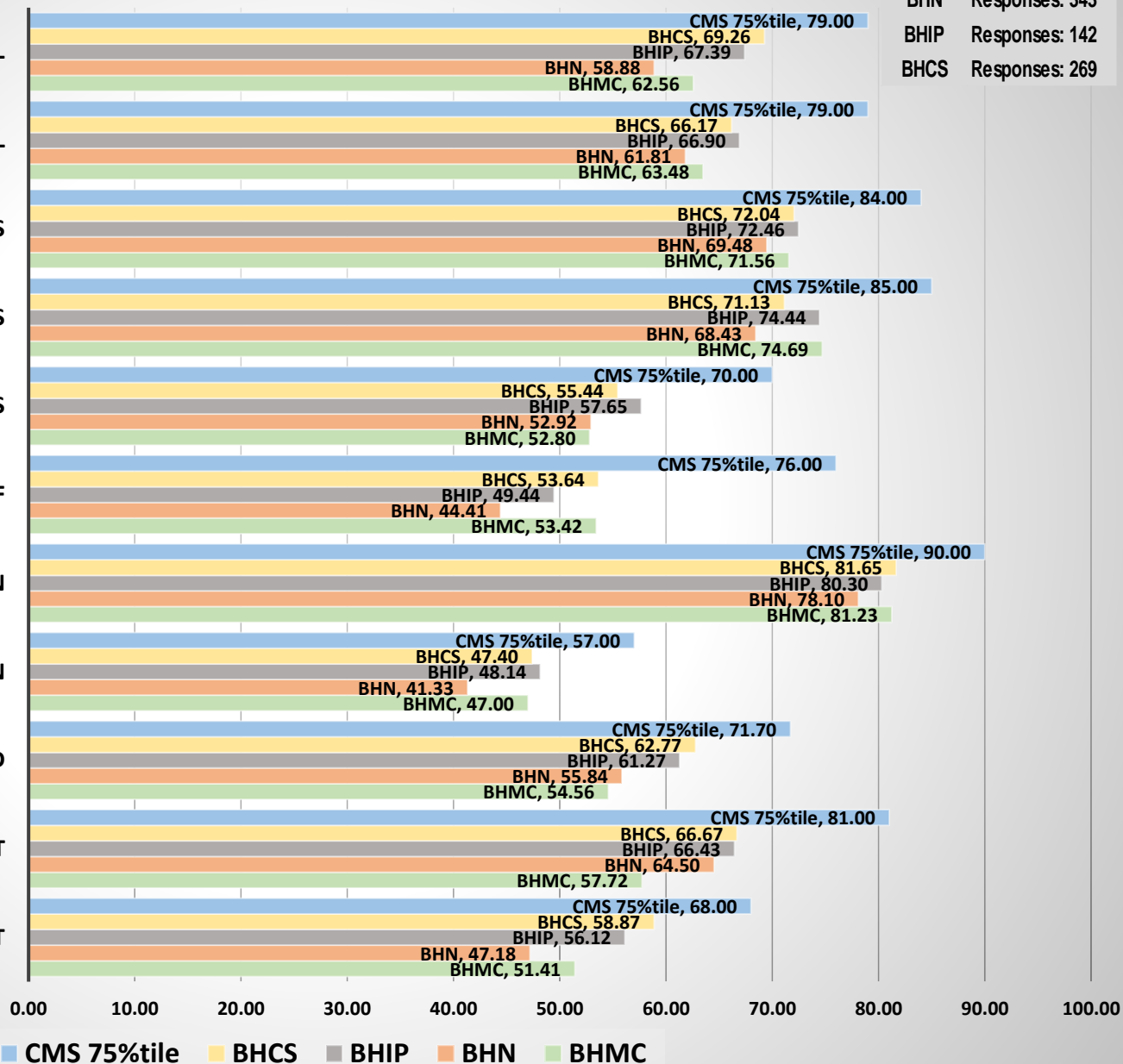
DISCHARGE INFORMATION

CARE TRANSITION

CLEAN AND QUIET COMBINED

CLEANLINESS OF HOSPITAL ENVIRONMENT

QUIETNESS OF HOSPITAL ENVIRONMENT



CY 2022 to Date

Ran data on 5/16/2022

## 6.9 RISK MANAGEMENT REGIONAL REPORTS

A1. BHMC	Q4 2021
B1. BHN	Q4 2021
C1. BHIP	Q4 2021
D1. BHCS	Q4 2021
E1. BH AMB	Q4 2021





# 6.10 2021 PATIENT SAFETY APPRAISAL BY REGION

A1. BHMC

B1. BHN

C1. BHIP

D1. BHCS



# **6.11 2021 PERFORMANCE IMPROVEMENT APPRAISAL BY REGION**

A1. BHMC

B1. BHN

C1. BHIP

D1. BHCS



# 6.12 2021 INFECTION PREVENTION APPRAISAL BY REGION

A1. BHMC

B1. BHN

C1. BHIP

D1. BHCS



## **6.13 2021 ENVIRONMENT OF CARE APPRAISAL BY REGION**

A1. BHMC

B1. BHN

C1. BHIP

D1. BHCS

